
Managing complexity: a systems approach

<https://www.open.edu/openlearn/digital-computing/managing-complexity-systems-approach/content-section-0>

Course summary

Do you need to change the way you think when faced with a complex situation? Managing complexity: a systems approach, is a free course that examines how systemic thinking and practice enables you to cope with the connections between things, events and ideas. By taking a broader perspective complexity becomes manageable and it is easier to accept that gaps in knowledge can be acceptable.

Learning outcomes

By completing this course, the learner should be able to:

- reflect on personal purposes and expectations of doing this course
- record personal initial and developing understandings of what the course is about
- keep an on-going record of these developing understandings, expectations and experiences
- use a Learning Journal to record any reflections
- take responsibility for these reflections.

Completed study

The learner has completed the following:

Section 1

Managing complex systems

Section 2

Preparing to tackle this unit

Section 3

Understanding systems approaches to managing complexity

Section 4

Systems practice – unpacking the juggler metaphor

Section 5

Being a systems practitioner

Section 6

Engaging with complexity

Section 7

Activity answers

Section 8

Conclusion